



Hospital Survey on Patient Safety Culture

What is the Hospital Survey on Patient Safety Culture?



In 2004, the Agency for Healthcare Research and Quality released the Hospital Survey on Patient Safety Culture, a staff survey designed to help hospitals assess the culture of safety in their institutions. Since then, hundreds of hospitals across the United States and internationally have implemented the survey to help improve quality and patient safety initiatives.

Why should a health care organization conduct a safety culture survey?



Safety culture surveys are useful for measuring organizational conditions that can lead to adverse events and patient harm in health care organizations. Organizations that want to assess their existing culture of patient safety should consider conducting a safety culture survey.

Safety culture surveys can be used to:



- Raise staff awareness about patient safety;
- Diagnose and assess the current status of the patient safety culture;
- Identify strengths and areas for patient safety culture improvement;
- Examine trends in patient safety culture change over time;
- Evaluate the cultural impact of patient safety initiatives and interventions; and
- Conduct internal and external comparisons.

What are the benefits of working with the Texas Hospital Association Foundation?



Through THAF, hospitals receive assistance in collecting, analyzing and utilizing high-quality data associated with the culture of patient safety.

THAF's turn-key solution for implementing the survey includes:



- Step-by-step implementation plan for rolling out the survey;
- Convenient administration of the HSOPS online, on paper or through direct mailings;
- Data management and collection;
- Instructions and consultations on survey sampling;
- Templates and activities for hospitals to use to increase response rates;
- Robust survey analysis and reporting; and
- Individualized reports for hospitals that offer comparisons to other hospitals that share certain characteristics.

Additionally, all HSOPS reports are unique to each hospital and remain completely confidential.

Many hospital leaders recognize that without a culture of safety foundation, well-executed process improvement initiatives to reduce hospital-acquired conditions or readmissions, will be limited in their overall impact. Take the next step toward improving your organization's patient safety culture today.

For more information, please contact:

Shirley LaVergne, CMP

Manager, Quality and Patient Safety

512/465-1598 • slavergne@tha.org

www.tha.org/hsops



Texas Hospital
Association Foundation